|  |  |
| --- | --- |
| **Customer Name** |  |

|  |
| --- |
| *We thank you for your time for filling out this customer satisfaction survey. The purpose of this survey is to collect feedback to understand how we can serve you better.*  |

|  |  |  |
| --- | --- | --- |
| **Customer Satisfaction Survey Evaluation Criteria** | **No** | **Yes** |
| **Delivery Time** *Have we delivered your requirements on-time?*  |  |  |
| **Contractual Obligations***Have we met all your expectations in terms of the contract?* |  |  |
| **Customer Service***Have we met your expectations in terms of customer service?* |  |  |

|  |
| --- |
| **Evaluation Results***(to be filled by the customer)* |
| *Have we met your overall satisfaction?* | **No** | **Yes** |
|  |  |
| **Comments**  |
| **Evaluator Designation** |  | **Evaluation Date** |  |